JOB VACANCY- 1 POSITION

ABOUT US:

Tanzania Commercial Bank is a Bank that provides competitive financial services to our customers and creates value for our stakeholders through innovative products with a vision "to be the leading bank in Tanzania in the provision of affordable, accessible and convenient financial services". As part of organizational development and management of its human capital in an effective way, Tanzania Commercial Bank commits itself towards attaining, retaining and developing the highly capable and qualified workforce for Tanzania Commercial Bank betterment and the Nation at large.

Position:	ICT Officer II (Data Centre & Server Administrator)
Department:	Directorate of Operations
Section:	Network & Infrastructure
Reports to:	Manager Network & Infrastructure
Location:	Head Office- Dar es Salaam

POSITION OBJECTIVE

To manage and support Datacenters, Servers, storage, backup, replication and recovery program that adapts to changing business needs while offering key standardized functions across the Bank

KEY RESPONSIBILITIES

1. Install, configure, test, troubleshoot and maintain Server OS and be involved in multiple technical projects.

2. Take an active role in new projects related to Windows and File-Server sharing, data migrations, disaster recovery support.

3. Manage the daily activities of business support for Network Attached Storage (NAS), Direct Attached Storage (DAS) and Storage Attached Network (SAN) including Operational management of CIFs shares and interact with business representatives and their support to accommodate

operational requests.

4. Install, configure, test, maintain and manage the daily activities of business support for Microsoft Exchange Servers.

5. Participate all projects related to storage including new acquisition and upgrade of existing storage infrastructure.

6. Manage and Monitor availability, performance, scalability and security of storage and server's infrastructure.

7. Provide ongoing support of the backup infrastructure.

8. Maintain backup infrastructure for both bare-metal and virtual machines with the appropriate SAN, network, or local storage configurations, using both Original Equipment Manufacturer (OEM) and third-party tools on Unix, Linux and Windows environments.

9. Maintain information security throughout the servers' infrastructure space.

10. Monitor and correct critical backup issues and create recovery processes for failures and performance bottlenecks and configure alerts for proactive response times.

11. Install, configure, test and maintain system management tools, SAN, tape infrastructure and server plugins with the latest hardware and software patch and firmware versions.

12. Ensure the highest levels of systems and infrastructure availability to include verification of the replication of data, fail over copies and redundant data sets.

13. Monitor and test application performance for potential bottlenecks, identify possible solutions, and work with developers to implement those fixes.

14. Participate in the design of information and operational support systems and provide 2nd level support.

15. Ensure technical documentation exists and current for supported environments.

QUALIFICATIONS, SKILLS & EXPERIENCE

Bachelor's Degree in fields like Computer Science, Information Technology, BSC Electronics, and Telecommunication Science or Engineering, Information Security or IT related fields. Must at least (4) years' experience in Banking Industry, Technology Industrial or Financial Institutions.

> ➢ IT professional certifications such as VMware Certified Technical Associate (VCTA), ITIL, Linux Administration and Microsoft Administration are highly desired.

- ➢ Experience in Virtualization products such as VMware vSphere; Backup products related to Storage Products is highly desired.
- ➢ Experience in storage, backup, replication and recovery areas within organizations of a similar scale or equivalent client-service experience in the field is highly desired.
- ➢ Basic knowledge on UNIX system Administration will be added advantage.
- ➢ Ability to present technical data in a comprehensive, yet clear manner.

- ➢ Commanding knowledge in Virtualization, Servers OS, Backup and SAN storage
- ➢ Good interpersonal, written, and oral communication skills in English and Swahili.
- ➢ Strong Planning and organizing skills.

PERSONAL ATTRIBUTES AND BEHAVIOURAL COMPETENCIES

- ➢ Ability to demonstrate Tanzania Commercial Bank core values: - Customer Focus, trustworthy, Creativity, Teamwork and Excellence

- ➢ Ability to priorities work and to meet deadlines.

- ➢ Ability to work quickly, accurately and consistently when under pressure.

- ➢ A methodical and well-organized approach to work.

- ➢ Mature and able to work in a confidential environment.

- ➢ Has sound judgment, common sense and good humor

The position will attract competitive salary packages and benefits.

Applicants are invited to submit their resume via the following link: -

https://www.tcbbank.co.tz/careers applications via other methods will not be considered. Applicants need to fill their personal information, academic certificates, work experiences, and application letter. Other credentials will be submitted during the interview for authentic check and administrative measures.

Tanzania Commercial Bank has a strong commitment to environmental, health and safety management. Late applications will not be considered. Short listed candidates may be subjected to any of the following: a security clearance; a competency assessment and physical capability assessment.

Deadline of the Application is 7th November, 2024.